

How to calculate prices and order at AuthenticPhoto.com

A quick step-by-step guide

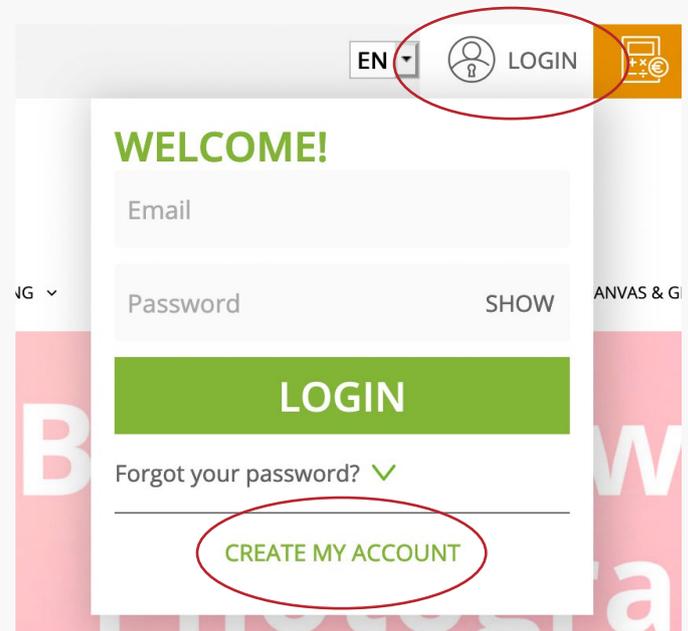
STEP 1: Registration

1-1

Create an account

To access the price calculator and to place an order at AuthenticPhoto, you must have an account.

Click on LOGIN, then on CREATE MY ACCOUNT.

A screenshot of the 'CREATE ACCOUNT' form on AuthenticPhoto.com. The form includes fields for 'Salutation', 'First name', 'Last name', 'Email', 'Password' (with a 'SHOW' toggle), and 'Repeat Password' (with a 'SHOW' toggle). There is a language dropdown set to 'en'. Below the form are two checkboxes: 'I subscribe to the AuthenticPhoto Newsletter and receive a welcome gift of 10€.' and 'I accept the General Terms and Conditions of Sale at AuthenticPhoto.'. A large green 'CREATE AN ACCOUNT' button is at the bottom, with a link 'I ALREADY HAVE AN ACCOUNT' below it. To the right of the form, there is a section titled 'Your Benefits' with a list of features and two small images of photographs.

1-2

Fill in the form

Complete each mandatory field and accept the General Conditions of Sale.

You can also subscribe to our newsletter and get a welcome gift of 10€ that you can use during an online order.

STEP 2: Price calculation (login required)

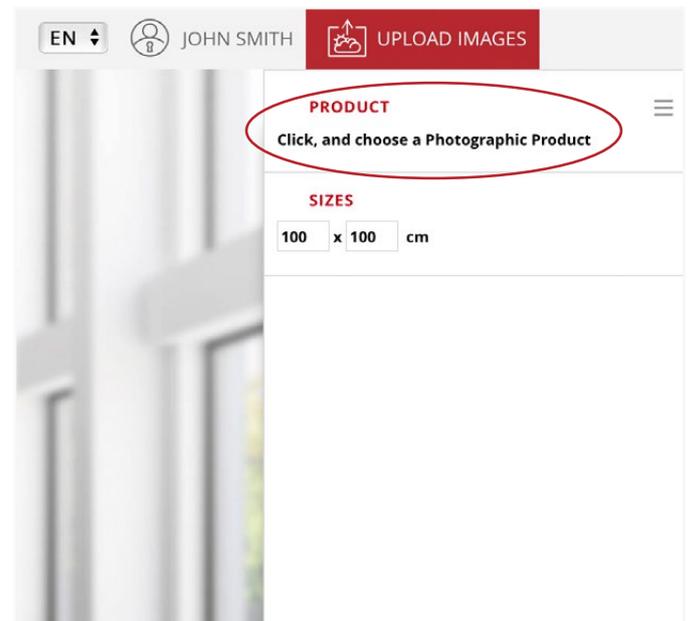


2-1 Calculate the price

If you only want to calculate the price and to view all the combination options, then click on the orange CALCULATE PRICES button.

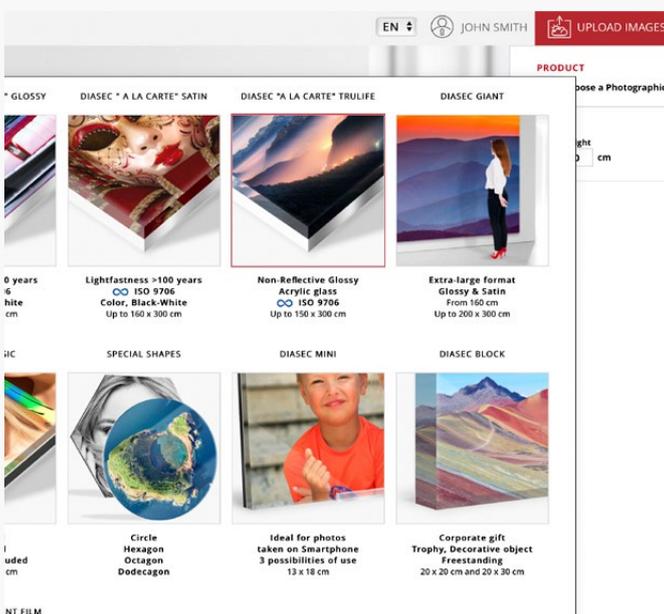
2-2 Once in the price calculation

Click on "Click, and choose a Photographic Product".
A new window with all our product options, cataloged by types, opens.
This window is scrollable.



2-3 Pick the product you want

Use the scrollable window to choose the product that suits your choice.
Click on the image to select the product.



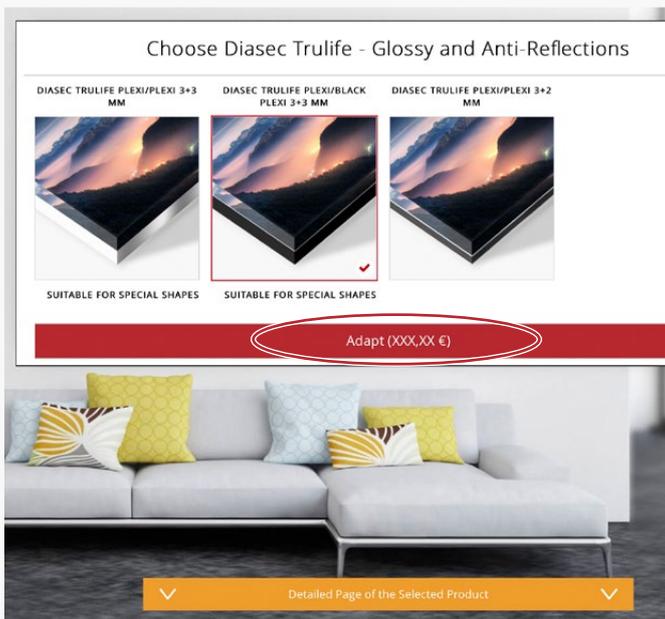
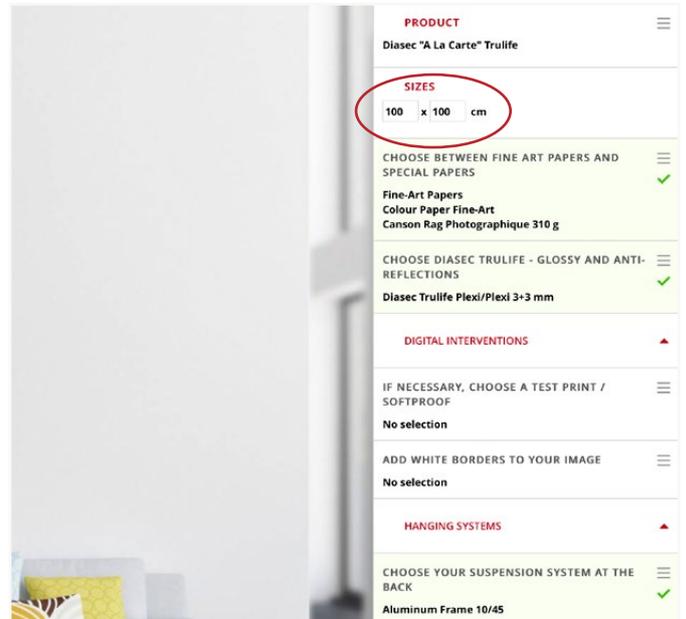
2-4

Explore the possibilities

Adjust the size of your image.

By default, the best quality/price ratio is displayed according to the selected product.

Light green fields are those where presets have already been applied. But each part is editable separately.



2-5

Refine your product

By clicking on each part, you get the different options in a pop-up.

Modify if necessary. The price and combination will be automatically adapted.

Click the red "Adapt" tab to confirm.

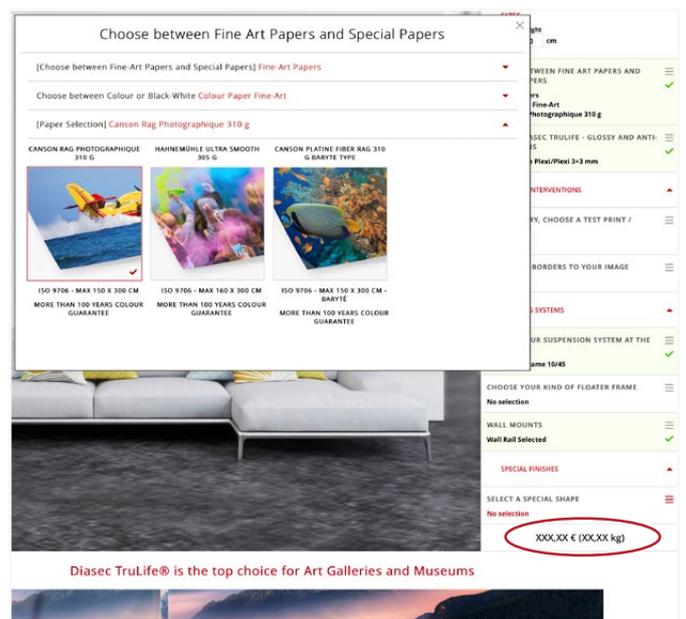
2-6

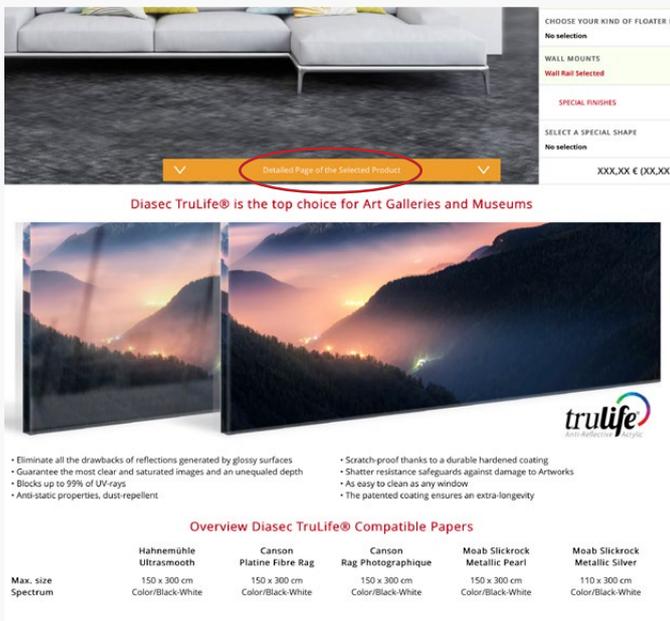
Change as you wish

For certain parts several selection lines appear in a pop-up. Only combinable options are displayed: no mistakes possible.

Click the red "Adapt" tab to add the changes to your selection.

The total price (VAT excl.) and weight are displayed at the bottom right.





2-7 Web page of the product

By clicking the orange bar at the bottom, you access the respective presentation page within the website.

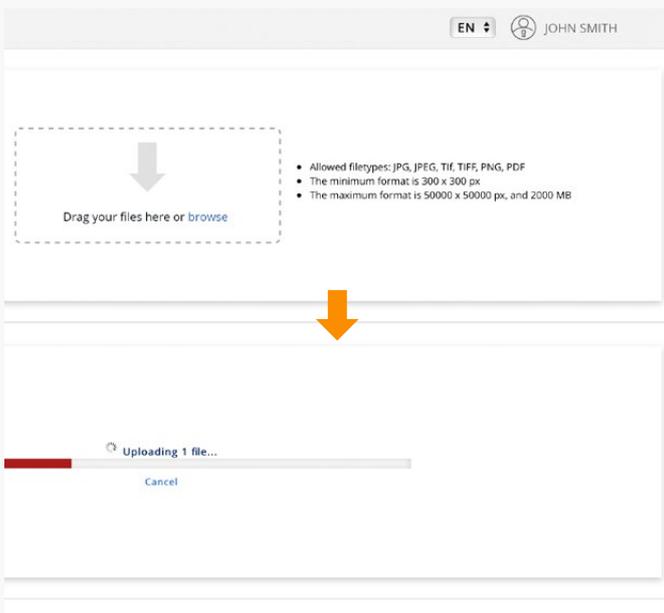
STEP 3: Starting an order



3-1

Start your order

To start an online order click the red **UPLOAD IMAGES** button.



3-2 Upload your image

You can upload an image by drag and drop it or by browsing and selecting it.

The online order software will then analyze your image.

3-3

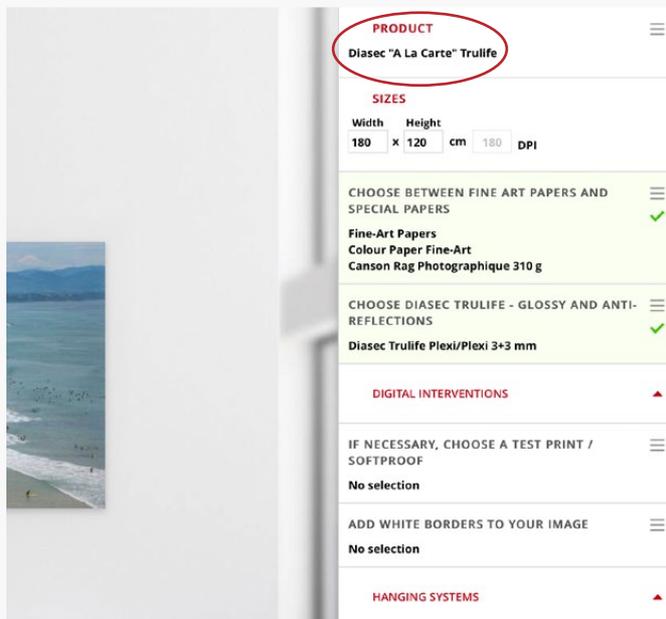
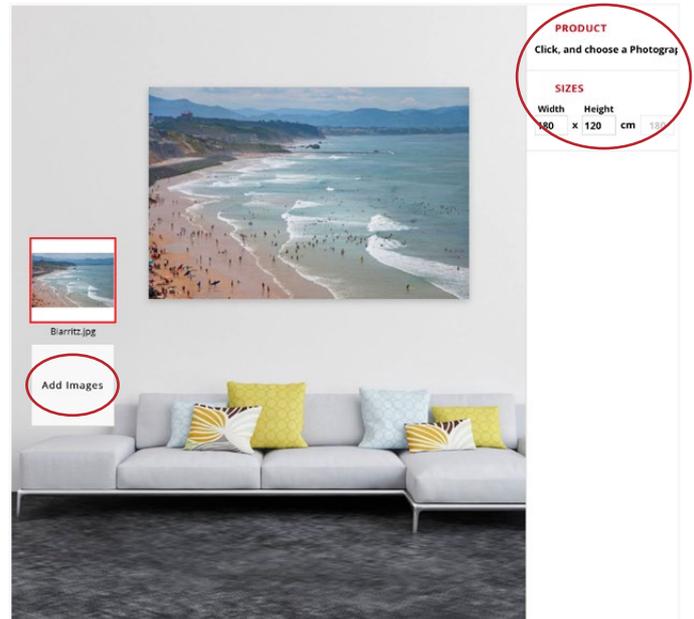
Your image is displayed

Your image is now uploaded and a simulation of it is displayed.

You can see its original size and resolution on the right.

On the left is a thumbnail of your image and the option to add new images.

You can choose a different product for each image within the same order.



3-4

Configure your order

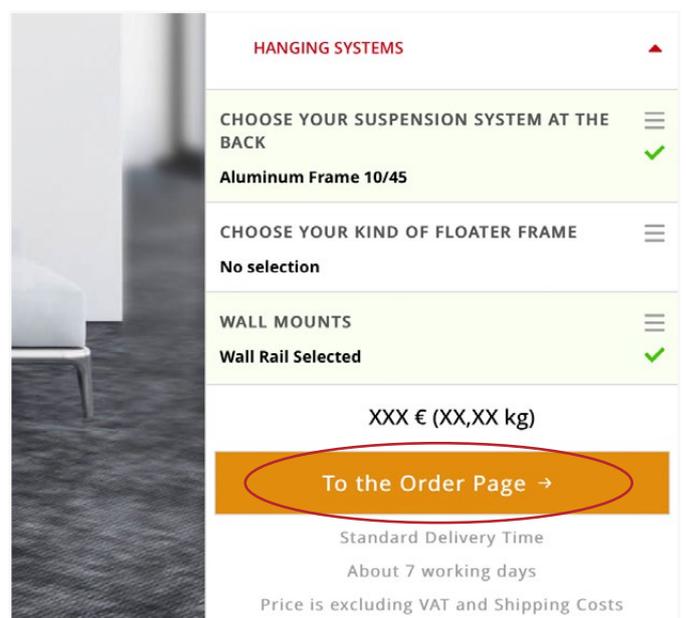
Just like with a price calculation, you have to make a selection by clicking on "Click, and choose a Photographic Product".

Then follow the same steps from 2-1 to 2-7.

3-5

Order

Click on the orange button to go to the ordering procedure.



Your Delivery Preference

Personal Pick up To deliver

Your Payment Preference

You do not have to pay immediately during this order.
 You will receive an email from "Planning" with the total price, including any packaging and transport costs.
 This email contains the various payment options.

With an Online Payment via a link in the email sent By Bank Transfer. At Pickup

Payment terms
 Payment must be made before the goods leave Authentic, or at the latest 15 days after the availability of the goods.

Message for order follow-up / technicians

Order Overview ▾

IMAGE	PRODUCT	PREFERENCES
	Diasec "A La Carte" Trullife	Fine-Art Papers, Colour Paper Fine-Art, Canson Rag Photo Diasec Trullife Plexi/Plexi 3+3 mm Aluminum Frame 10/45 Wall Rail Selected Edit

3-6 Choose your preferences

Choose your delivery and payment preferences.

You can leave a message to the technical or the administrative team if needed.

Your order overview is also displayed.

3-7

Place your order

By clicking on the green button, you confirm your order.

Please note: all online orders are final.

← Back to Product Details

Your Delivery Preference

Personal Pick up To deliver

Your Payment Preference

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Message for order follow-up / technicians

Order Overview ▾

IMAGE	PRODUCT	PREFERENCES	NUMBER	PRICE PER PIECE
	Diasec "A La Carte" Trullife	Fine-Art Papers, Colour Paper Fine-Art, Canson Rag Photographique 310 g Diasec Trullife Plexi/Plexi 3+3 mm Aluminum Frame 10/45 Wall Rail Selected Edit	1	XXX,XX €
Diasec Trullife Sizes: 180 x 120 cm Total Weight: 19,18 kg File size: 19,22 MB				Total: XXX,XX €

Total Order I have a discount code

Total Price incl. VAT	XXX,XX €	I Order
VAT	XXX,XX €	
To Pay	XXX,XX €	

AuthenticPhoto is certified by Hahnemühle, Canson, Ilford, ChromaLuxe and Epson Digigraphie

Thank you for your order!
This order is now final

AuthenticPhoto is a Professional Photo Lab and treats its customers in a personal way.
 Your order needs a certain production time and we will contact you if necessary to complete the order.

You will receive the following different emails:

- 1 automatic email to confirm your order
- 1 email with production planning
- 1 email with any packaging and delivery costs and payment instructions
- 1 email when your order is ready at the reception and also an SMS if we have your mobile number

[To AuthenticPhoto homepage](#)

[Start New Order](#)

PREFERENCES

3-8 Thank you!

You will receive an automatic confirmation email.

STEP 4: Emails

4-1 Confirmation

You will receive a confirmation email from the Online Order system as mentioned in point 3.8
All the details of your online order will be mentioned.

4-2 Planning

Then you will receive an email from planning@authenticphoto.com with the detailed production planning.

4-3 Confirming the final price

An email confirming the final price will be sent. It will contain all the necessary information for the payment.

4-4 End of job email and SMS (text message)

Once your production is finished and available at AuthenticPhoto's reception, you will receive an "end of job" and SMS (text message) if we have your mobile phone number.

4-5 Shipping information (optional)

If you have opted for delivery by courier, you will receive the tracking number by email.

**That's it! Thank you and enjoy your
AuthenticPhoto.com production!
Don't hesitate to contact us for further
information.**

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Because we ♥
Photography

